### Pharmine 😽



# PHAR-QA: Quality assurance in pharmacy education and training in Europe

Requirements and experiences with adapting the course of pharmacy studies in EU with a focus on Finland

Jouni Hirvonen, Nina Katajavuori, Anne Juppo

Faculty of Pharmacy, University of Helsinki Finland

jouni.hirvonen@helsinki.fi









PHAR-QA: Quality assurance in pharmacy education and training in Europe



Faculty of Pharmacy in the Viikki Campus of Biosciences



### PHAR-QA: Quality assurance in pharmacy education and training in Europe

Faculty of Pharmacy strategy:

"Pharmacy is a multidisciplinary field of science that specialises in medicinal treatments and studies drugs, medicines and their development, use and effects from the point of view of natural sciences, health sciences, as well as social sciences and economy. The task of the Faculty is to promote pharmaceutical research and provide the highest education in the field in Finland. Pharmaceutical experts and expertise are integral parts of the national health care system."



PHAR-QA: Quality assurance in

pharmacy education and training in Europe

#### **Educational Development**

Faculty of Pharmacy has been nominated a University of Helsinki Quality Teaching Unit in 2005 and 2007-2009, and also a National Centre of Excellence in University Education in 2010-2012 for long-term excellency in active and innovative educational development

Pharmacy education collaboration and research with Utrecht University, Tromsö University, Copenhagen University and Johns Hopkins University



### Lifelong Learning

# PHAR-QA: Quality assurance in pharmacy education and training in Europe









This project has been funded with support from the European Commission.

This publication reflects the views only of the author, and the Commission cannot be held responsible for any use which may be made of the information contained therein.

### Pharmine 😽



## PHAR-QA: Quality assurance in pharmacy education and training in Europe

MSc (and BSc) pharmacy degree(s) according to the Bologna process are regulated by the EU directive 2005/36/EC and it's amendments.

Lively discussions and statements are on-going about the contents and learning outcomes of the pharmacy degrees, the practice period(s) of pharmacy education, and the overall role and responsibilities of pharmacists in the society and in health care (e.g. UK initiative of pharmacists as prescribers)

### Pharmine 😽



### PHAR-QA: Quality assurance in pharmacy education and training in Europe

EAFP (European Association of the Faculties of Pharmacy) initiated EU project Pharmine (Pharmacy Education in Europe)

Whilst abiding by the recommendations for the duration and course content for EU pharmacy education and training given in the directive 2005/36/EC on the recognition of professional qualifications, Pharmine has examined the opportunities for the introduction of the principles of the Bologna declaration into pharmacy education and training with the aim of tuning the latter to the future needs in the three areas of pharmaceutical expertise: community, hospital and industrial pharmacy.

National reports available via EAFP/Pharmine (Prof. Jeffrey Atkinson).



## PHAR-QA: Quality assurance in pharmacy education and training in Europe

EAFP initiated EU project PHAR-QA (Quality Assurance in Pharmacy Education and Training in Europe)

Focus on competences and quality assurance in the education and training of European pharmacists extending the study initiated by Pharmine.

Adoption of a European QA system in pharmacy education is necessary to face up to the specific challenge of ensuring education of qualified professionals who are capable of working efficiently within a regulatory framework independently of the institution of study.

The bottom line is patient safety.



# PHAR-QA: Quality assurance in pharmacy education and training in Europe

EAFP initiated EU project PHAR-QA (Quality Assurance in Pharmacy Education and Training in Europe)

Competences should be redefined according with the current trends such as:

- University re-organisation and movement towards the European Higher
   Education Area with emphasis on the Bologna principles and amongst others
   considerations of the bachelor/master organisation of courses;
- The economics and organisation of healthcare systems with community and hospital pharmacists playing an increasingly important role in European healthcare systems that are becoming more and more streamlined;
- Advances in the pharmaceutical biotechnology industry with a move from small molecule medicines to therapy of biomedical origin produced by SMEs.

### Pharmine 📆



## PHAR-QA: Quality assurance in pharmacy education and training in Europe

Curriculum reform of the Bachelor's and Master's programs in the Faculty of Pharmacy, University of Helsinki

- (Re)Defining the learning outcomes of the degrees in each study year
- Checking up/updating the contents of the degrees; correspondence for the working life?
- Overlap in the courses? Need to integrate the studies better
- Reassessment of the teaching methods and teaching learning environment

Conducted by the University Lecturers Task Force (no Professors in the group) and the Studies Committee (Vice Dean of Teaching)



## PHAR-QA: Quality assurance in pharmacy education and training in Europe

There was a lot of background material collected in the previous years, e.g.:

- Student feedback
- External stake-holder feedback (Scientific and working-life pharmaceutical organisations, employers, administrators...)
- Research about teaching and learning at the Faculty of Pharmacy
- Benchmarking: national (Metropolia University of Applied Sciences, University of Vaasa Department of Management, Faculty of Arts, Faculty of Medicine, Aalto University) and international (Utrecht University, Tromsö University, Copenhagen University, Johns Hopkins University)

Aim of these benchmarkings was to get new ideas for the development process and find good practices, as well as to increase co-operation and knowledge/experiences sharing in teaching (and research) with other organisations



# PHAR-QA: Quality assurance in pharmacy education and training in Europe

The Task Force conducted comprehensive interviews in November 2012 – January 2013:

- All Units of the Faculty of Pharmacy
- All Professors and many teachers
- Students
- Interest groups: Association of Finnish Pharmacies, Finnish Pharmacists Association, The Finnish Pharmacists Society, University Pharmacy, Hospital Pharmacy (HUS), Finnish Drug Industry Association, National Agency of Medicines, Bayer, Orion, DRA-consulting, Farenta

Aim of the interviews was to (re)define the learning outcomes of the pharmacy degrees: the core skills and knowledge which should be learned during pharmacy studies and practical training to enable theoretical and practical expertise for the working-life. There is a true need to utilise the 6 month practical training as an integral part of theoretical and practical skills and knowledge development – Problem of "hidden knowledge"

### Pharmine 💍



# PHAR-QA: Quality assurance in pharmacy education and training in Europe

Defining the learning outcomes: The core knowledge of pharmacists

- 1. Basics of natural sciences: chemistry, physics, technology, biosciences NEEDED for all the students
  - no sole focus on clinical pharmacy and patient counselling
- 2. Medicine and medication: compounding of the medicines, holistic view of the medication, pharmacology and biopharmaceutics (side-effects and interactions), patient counselling, efficacy and safety of medicines and medication Patient/customer, not drug, centred approach
- 3. Comprehensive and supportive interactions of the various disciplines of pharmacy education and research: the role and significance of pharmacy as a discipline in society, the necessary skills and knowledge in scientific thinking and pharmaceutical research
- 4. In addition (esp. at the M.Sc. level): basics of economics and management, multidisciplinarity, hospital pharmacy, scientific writing skills, management skills



# PHAR-QA: Quality assurance in pharmacy education and training in Europe

Defining the learning outcomes: The core knowledge of pharmacists

Teaching and learning of "general skills" in direct association to subjectspecific courses

- Pharmacist's professional identity the role in society as a part of the health care system
- Critical and creative thinking
- Problem-solving skills skills to face uncertainty
- Personal learning skills and life-long learning
- Attitude and sense of responsibility
- Communication skills

### Pharmine 🚭



# PHAR-QA: Quality assurance in pharmacy education and training in Europe

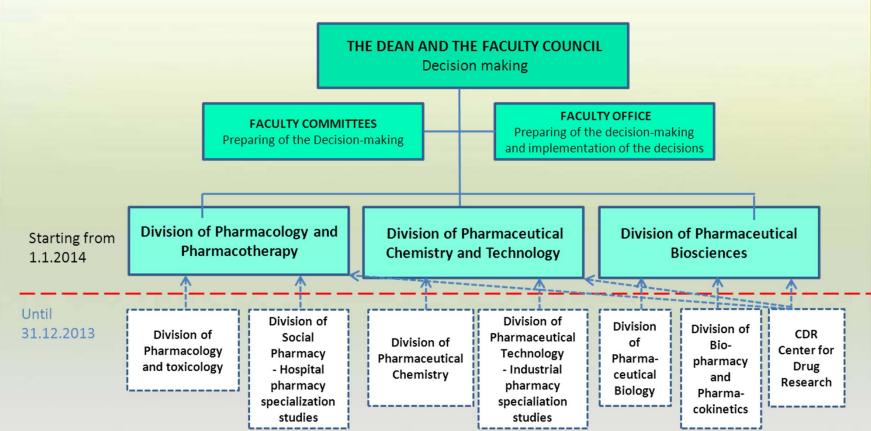
Challenges in the curriculum and teaching development

- We need to challenge the students more and to let them to be more responsible for their own learning
- We need to enhance students' professional identity and building up the conception of "pharmacy as a discipline", not building up boundaries between community or hospital pharmacies or between drug industry and academic pharmaceutical research
- We need to increase optional studies from 10% to 20-25% -> "specialised studies", "study paths" (e.g., community/hospital/clinical pharmacy orientation; industrial/administrative pharmacy focus; research/scientist track)
- We truly need to create a system that motivates the Units and Faculty members to respect the commonly agreed rules and practices – away from protecting the discipline



PHAR-QA: Quality assurance in pharmacy education and training in Europe

#### THE FACULTY OF PHARMACY ORGANISATION REFORM 2014



With the support of the Lifelong Learning programme of the European Union: 527194-LLP-1-2012-1-BE-ERASMUS-EMCR

This project has been funded with support from the European Commission.

This publication reflects the views only of the author, and the Commission cannot be held responsible for any use which may be made of the information contained therein.

### Pharmine d



# PHAR-QA: Quality assurance in pharmacy education and training in Europe

#### Ways forward:

- Regular meetings with responsible teachers and Professors: designing an ideal timetable and integrating the existing study courses in a better way
- Commitment and cooperation warrant for a lot of discussion and repetition
- Focus not only on course contents, discussions also about pedagogically relevant teaching methods and practices (for example from lecturing towards more activating teaching methods; from final exams as a sole method of measuring the student learning to more versatile evaluation and feedback methods)



# PHAR-QA: Quality assurance in pharmacy education and training in Europe

#### Pharmacy curriculum based on four strands (2014-):

- Pharmacy as a multidisciplinary science with numerous opportunities in the working-life
- 2) Basics of pharmaceutical sciences
- 3) Patient and medication
- 4) Optional studies and selected study-paths
- Strand leader (not a Professor) is nominated for each multidisciplinary strand and a responsible teacher for each study course
- Development of teaching methods and decreased amount of lectures (for example 28h of lectures / 7 credit course)

### Pharmine 📑



# PHAR-QA: Quality assurance in pharmacy education and training in Europe

#### Preparing students for new pharmacy services:

- Increased focus and skills on clinical pharmacy and medication evaluations via the respective study path (medication reviews...) – development of pharmaceutical expertise on selected therapeutical areas requests specialisation studies after graduation: diabetes, cv, asthma, vaccination...
- Medicines and medication safety experts
- Multidisciplinary health care teams
- Responsibility and courage to find new employment paths instead of the traditional pharmacy/industry/University... careers
- Self- employers, personnel rental agencies
- IT innovations and applications in pharmaceutical and health care fields (Nokia's downfall)



# PHAR-QA: Quality assurance in pharmacy education and training in Europe

#### Acknowledgements

University of Helsinki

FINHEEC Finnish Higher Education Evaluation Council

**EAFP** 

Pharmine/PHAR-QA